

Department of Public Health & Social Services

Dipattamenton Salut Pubbleko Yan Setbision Susiat

CITIZEN CENTRIC REPORT

FISCAL YEAR 2010



OVERALL MISSION STATEMENT

To assist the people of Guam in achieving and maintaining their highest levels of independence and self-sufficiency in health and social welfare.

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The Department of Public Health & Social Services (DPHSS) administers programs and services promoting primary care, environmental health, welfare and social services, and senior services. The Department has oversight over the Guam Community Health Centers (Northern and Southern Region Community Health Centers). The Guam Community Health Centers, Federally Qualified Health Centers, are multi-specialty primary care clinics.

DPHSS consists of five divisions which include the Division of General Administration; Division of Public Health; Division of Public Welfare; Division of Environmental Health; and Division of Senior Citizens.

DPHSS is one of the major providers of health and social services to the island's residents. The divisions have programs and services to include administering to over 11,000 households welfare benefits and program assistance, such as MIP and Medicaid; licensing of child care facilities and foster care homes; child protective services; administration of health and sanitary certificates; immunizations; issuance of birth and death certificates; marriage licenses; prevention and control of communicable diseases; services for woman, infant and children; and administration of aging programs, to include Title III Older Americans Act Services; Adult Protective Services; and Medicare Assistance.



DPH H1N1 Response Activities at the University of Guam Field House.



Poster Contest Winners from the DEH 2010 5th Annual Guam Food Safety Education Month
"Food Safety Thrives, When You Focus on Five"

DPHSS FY2010 DIVISION HIGHLIGHTS



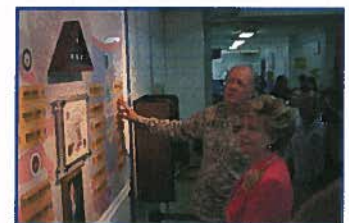
AgeStrong! LiveLong!

Na' metgotIdât-mu! Na'ma'okLinalâ-mu!

DSC Senior Citizens Month May 2010
"AgeStrong! LiveLong!," or translated into the Chamorro language, "Na' metgotIdât-mu!"

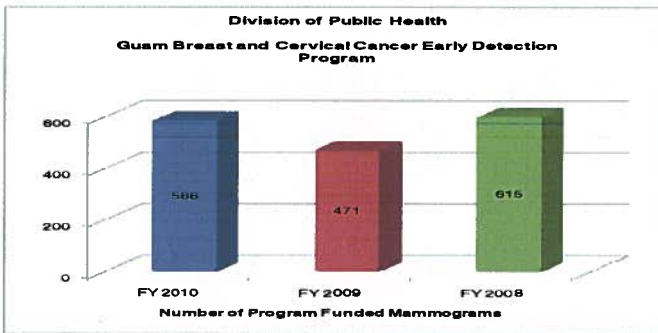
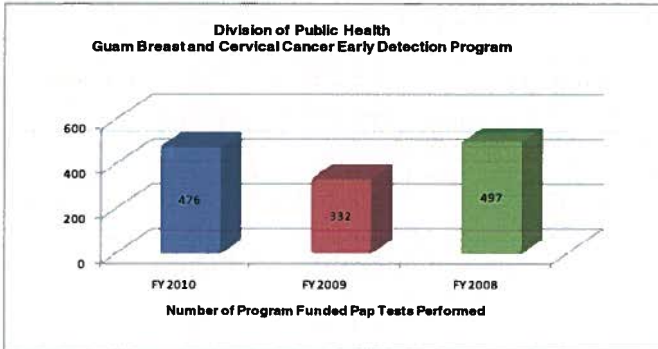
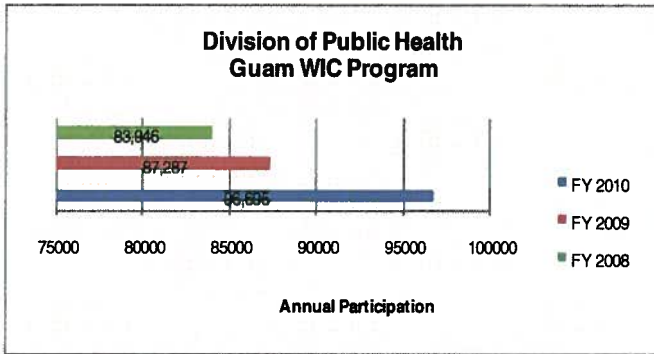


DPW Child Abuse Prevention Month April 2010 "Strengthening Families and Communities"



DGA Wall Dedication Ceremony in honor of DPHSS staff for dedication to public and military service.

PERFORMANCE



Div. of Environmental Health # of Services Provided	FY 2010	FY 2009	FY 2008
Inspections	899	892	1,105
Food borne Illness Investigations	0	4	3
Plan Review	523	428	407
Pre-Operation Inspections	553	515	696
Consultations	1,230	1,043	1,256
Total Services	3,205	2,882	3,467

Div. of Environmental Health - # of Certificates Issued	FY 2010	FY2009	FY2008
Health Certificate	32,706	30,542	31,424
Sanitary Permit	3,200	3,087	3,057
Controlled Substances Registration	309	252	266
Deratting Exemption Certificate	124	171	198
Business Clearances	1,160	1,180	1,021
Total Certificates	37,499	35,232	35,966

Division of Public Welfare - Total Average Caseload by Program			
Fiscal Year:	FY 2008	FY 2009	FY 2010
SNAP	8,295	9,065	11,595
TANF	926	1,081	1,264
Adult Programs	431	457	448
General Assistance Program	311	401	446
Medicaid	6,200	6,906	7,745
Medically Indigent Program (MIP)	3,836	4,519	5,491
CCDF # of Families Served	1,145	1,460	493
GETP # of Placements	110	53	53
JOBS # of Placements	184	47	47

DIVISION OF PUBLIC WELFARE BUREAU OF SOCIAL SERVICES ADMINISTRATION			
Activity	FY 2010	FY 2009	FY 2008
No. of CPS Referrals	1,403	1,171	1,176
No. of Foster Children	185	236	205
No. of Family Foster Homes	38	19	33
No. of Child Care Centers Licensed	47	47	48

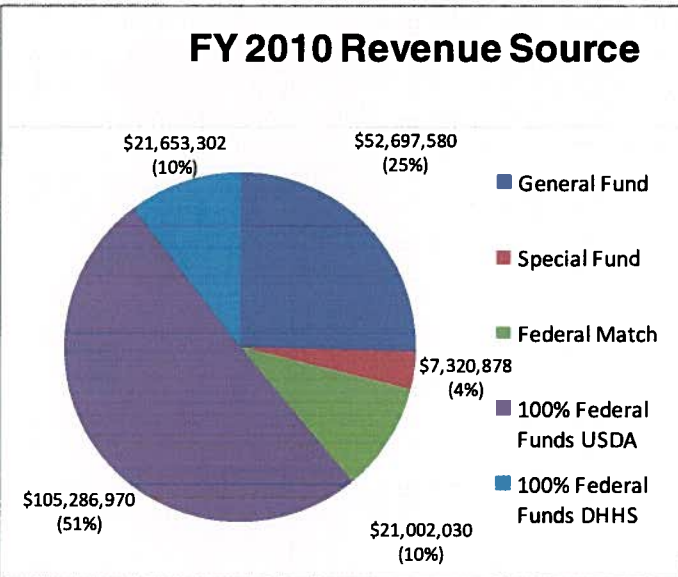
Division of Senior Citizens Program Accomplishments	Clients Served		
	FY 2010	FY2009	FY2008
Case Management	2,119	2,021	2,003
Legal Assistance	1,313	895	514
Transportation Services	2,991	2,373	2,225
Senior Center Operations	2,819	2,635	2,867
Elderly Nutrition - Congregate	3,452	3,317	3,282
Elderly Nutrition - Home-Delivered	2,508	2,420	2,376
In-Home Services	1,036	929	894
Adult Day Care	204	229	210
Nat'l Family Caregiver Support Program	545	458	370
Adult Protective Services (w/ Emergency Receiving Home)	218	158	192
Information, Referral and Assistance	881	1,157	2,520
Disease Prevention Health Promotion	893	841	
Medication Management (For FY 2010, data includes Liberation Day Parade Contacts)	4,507	2,386	

FINANCIAL REPORT

FY 2010 Revenues - Where Did Our Funds Come From?

There are three main funds in DPHSS; the General Fund, the Federal Funds, and the Special Funds. The General Fund (100) is the primary fund from the local government. The Federal Funds are granted from the US Department of Agriculture (USDA) and US Department of Health and Human Services (DHHS). The Special Fund consists of various programs that help fund the DPHSS. These programs include the Community Health Centers (105), Health Professional Licensee (241), Health and Human Services (270), Controllable Substance (272), Environmental Health (600), and Healthy Futures (602). Special Funds accounts are for revenues that are restricted to specific purposes.

FY 2010 Revenue Source



Division/Bureau/Section	FY 10 General Fund Expenditures
Office of the Director	\$2,591,180
Chief Public Health Office	\$195,786
Community Health Services	\$104,072
Communicable Disease Control	\$12,402
Professional Social Services	\$4,228
Primary Care Services	\$178,136
Family Health and Nursing	\$74,230
Medically Indigent Program	\$93,647
Foster Care	\$1,524,332
Division of Senior Citizens	\$184,171
Adult Protective Services	\$473,456
Division of Environmental Health	\$502,973
Financial Management Services	\$164,713
Supply Section	\$86,993
Management Support Services	\$155,239
Facilities and Maintenance	\$950,594
Systems Group	\$381,792
Totals	\$7,677,944

FY 2010 AND 2009 EXPENDITURES COMPARISON

SOURCE	FY 2010	FY 2009
General Fund	52,697,580	44,083,318
Special Fund	7,320,878	5,971,222
Federal Match	21,002,030	24,428,240
100% Federal USDA	105,286,970	87,893,328
100% Federal DHHS	21,653,302	20,514,831
Total	\$ 207,960,760	\$ 182,890,939

Office of Public Accountability 2010 Financial Audit which only reflects DPHSS FY 2010 general fund expenditures and does not include federal grants.

In FY10, \$104,161,662 where USDA issued to SNAP (formally known as the Food Stamps Program) recipients to enable them to increase their food purchasing power using SNAP benefits that are redeemed at authorized retail grocery stores throughout our island. SNAP provides for the basic nutrition assistance benefit for low-income people. The primary mission is to increase food security and reduce hunger. SNAP benefits are 100 % federally-financed.

These are the funds that comprise the Department of Public Health and Social Services' budget for F.Y.2010. It allows DPHSS to serve the community of Guam. The Independent Audit and the Single Audit were performed by Deloitte & Touché and released by the Office of the Public Accountability (OPA) on July 1, 2011 and July 5, 2011, respectively. For more information, you may visit the Office of Public Accountability's website at <http://www.guamopa.org/>.

FUTURE OUTLOOK

The Department of Public Health and Social Services continues to face challenges in recruitment of qualified individuals for the health care professions. There is a critical shortage of health and social services workers on Guam. As Guam prepares for the changes associated with the military buildup, the acquisition of critical staffing within the health departments and social services organizations to meet future needs is necessary.

The Department received grant funding through the Office of Economic Adjustment (OEA) at the Department of Defense to undertake the development of a five-year Health and Human Services Care Strategic Plan. This grant will enable the public health director to conduct an initial strengths and weaknesses assessment of the health and human services care systems followed by the development of a five-year strategic plan to improve the health and human services care systems for the people of Guam.

Additionally, the Department was recently awarded federal funds from the Centers for Disease Control and Prevention under the National Public Health Improvement Initiative Cooperative Agreement. This five-year project supports the Department's efforts towards national public health accreditation through implementation of quality improvement and quality assurance processes. With the establishment of a Performance Improvement Management office and the creation of an internal Quality Improvement Council, the Department continues to pursue strategies and activities to improve the public health outcomes for all island residents.



Southern Regional Community Health Center Expansion/Renovation Project

The Southern Regional Community Health Center (SRCHC) in Inarajan is currently under construction for the purpose of expanding its facility. One of the long-term strategic plans for the Bureau of Primary Care Services is to expand and renovate the SRCHC. Ground breaking of the SRCHC project was held on July 2009.

Once complete, the expanded facility will be 34,627 square feet and provide additional space for the CHC administration offices, Public Assistance office, WIC office, a waiting room, a telemedicine room, and 2 conference rooms. It will also have 6 additional exam rooms, 3 isolation rooms, an oxygen room, a treatment room, and a decontamination room. This will allow for additional patients served and more visits occurring.



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Division of Environmental Health

DEH applied for capital improvement project (CIP) funding from the U.S. Department of the Interior for the creation of a well-equipped, modern laboratory. The \$3.1 million grant request was approved, with funding set for FY 2011. The funding will allow DEH to prepare and respond to potential mosquito-borne outbreaks and properly train and equip personnel with the capacity to trap, collect, analyze, and identify mosquitoes and their larvae.

WE WANT TO HEAR FROM YOU

Do you like this report? Do you believe it should include more information? Please let us know by contacting James W. Gillan, DPHSS Director at 735-7102 or james.gillan@dphss.guam.gov or Bertha Taijeron, Program Coordinator, at 735-7125 or bertha.taijeron@dphss.guam.gov For further news about the department, please visit www.dphss.guam.gov or write to us at 123 Chalan Kareta, Mangilao, Guam 96913-6304.